

Healthcare demo

New dental patient call

Voice Assist (0:00): Hi, thank you for calling Hometown Dental Associates. I'm Alex, a virtual assistant. How can I assist you today?

Caller (0:06): Hi, I'm trying to switch dentists, so I wanted to know if you're accepting new patients.

Voice Assist (0:11): We are accepting new patients. Do you have any questions about our services or the practice before we collect some details to help you get started?

Caller (0:17): No, I just wanted to go ahead and make an appointment.

Voice Assist (0:20): All right, let's get started. What's your preferred appointment time?

Caller (0:23): Anytime in the morning would work.

Voice Assist (0:25): Next week, we have several morning options in Eastern time.

Caller (0:28): Wednesday at 9:00 a.m. is perfect.

Voice Assist (0:30): Your appointment is confirmed for Wednesday, June 10th at 9:00 a.m. Eastern, and a confirmation email has been sent. Is there anything else I can help you with?

Caller (0:38): No, thank you.