

Pivot™

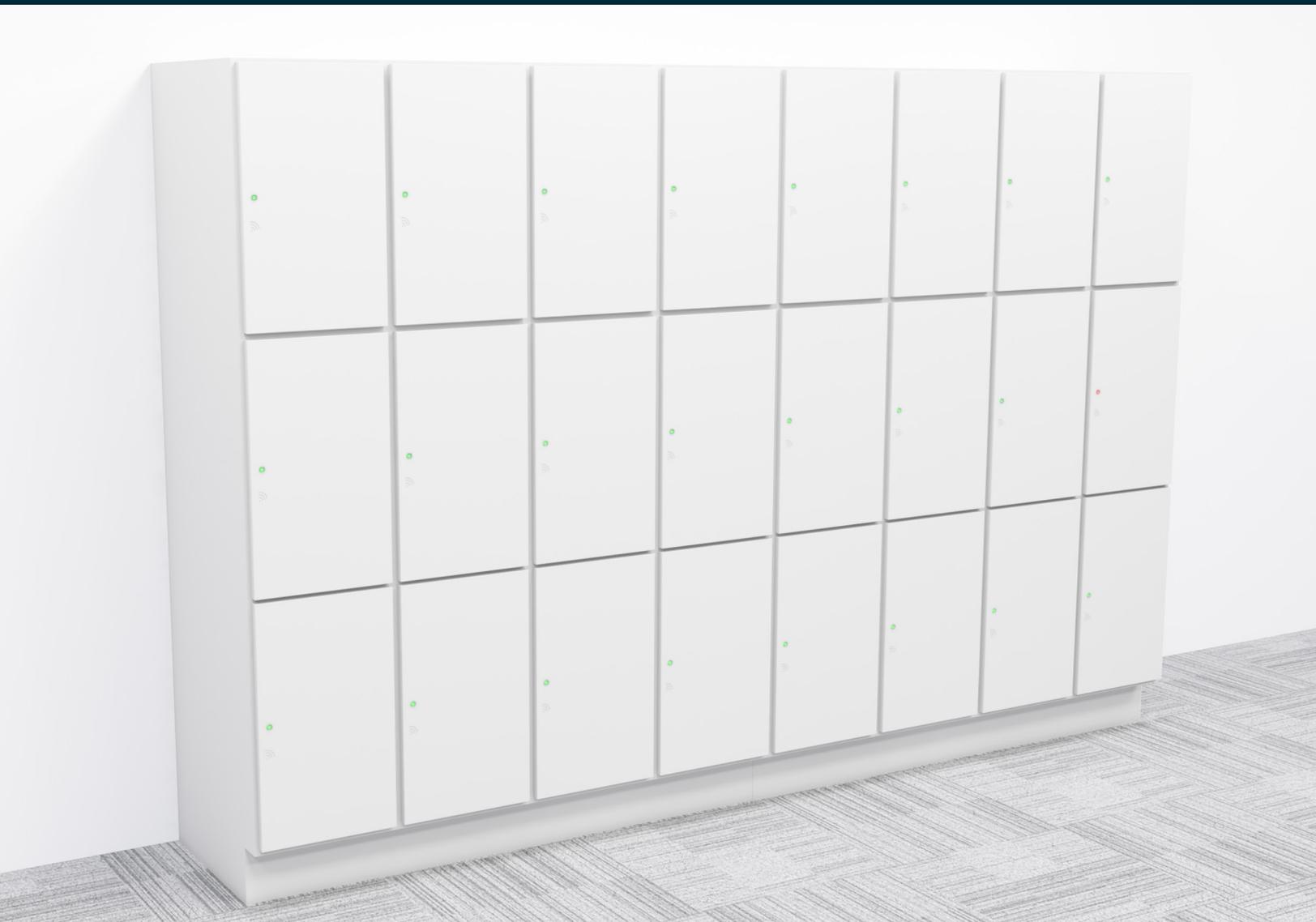
PRODUCT GUIDE

PIVOT PRO+ | BASIC MANAGEMENT | SHARED AND ASSIGNED USE

VERSION 1

DATE: 031826

PG-D6PB-UEN



SYSTEM REQUIREMENTS

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Override and retain locker user with a Management Card..... 5

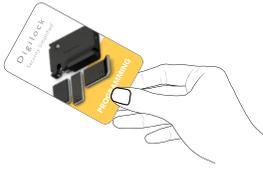
OPERATING INSTRUCTIONS

Operate with a User Credential - RFID 6

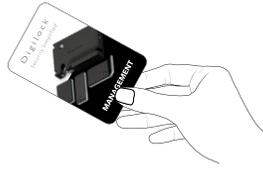
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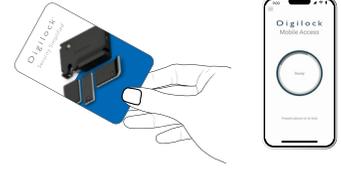
CREDENTIALS



Programming Card
Programs Management Cards
1 allowed per lock system



Management Card
Overrides the lock and assigns User Credentials for Assigned Use locks
Up to 6 Management Cards per lock



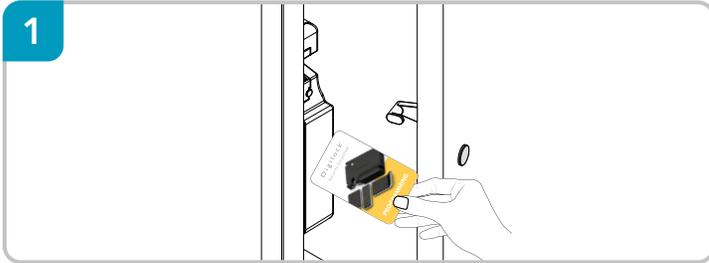
User Credential
Operates the lock
Up to 20 can be assigned to Assigned Use locks

To download the Digilock Mobile Access app for your Pivot Pro+ locks, scan the QR code.

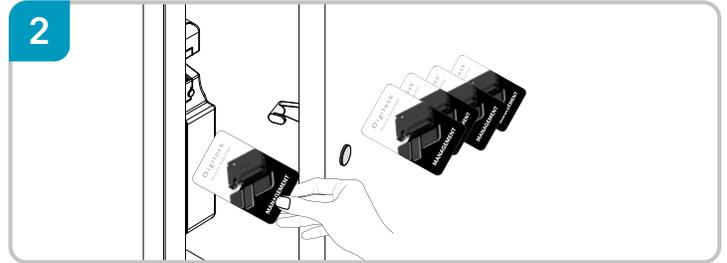


SETUP

Locks are shipped with factory default settings (the LED will continuously flash and the door will not stay locked). Each lock must be set up to operate with a Programming Card and Management Card.



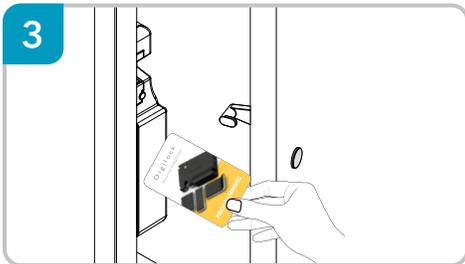
1 With the door open, present the Programming Card to the RFID reader. The lock will initialize and beep, then flash.



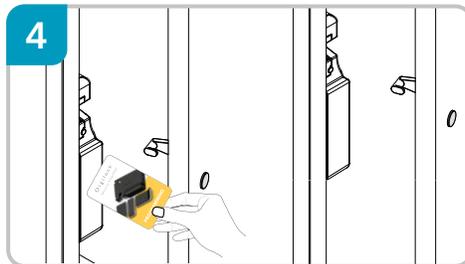
2 While the LED is flashing, present each Management Card one at a time.

The lock will beep for each Management Card programmed.

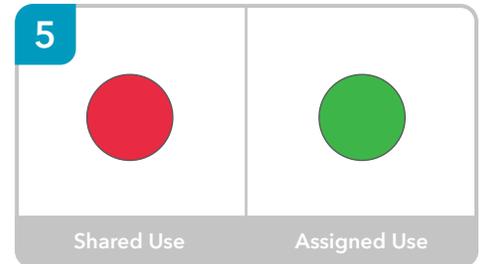
WARNING: If the LED stops flashing and there are still more Management Cards to add, use the [Add Management Cards](#) QR code below.



3 Present the Programming Card. The LED will stop flashing and beep twice. Close the door.



4 Repeat previous steps for each lock or use the [Express Register Management Cards](#) QR code below for instructions to set up all the locks.



5 After completing these steps, Shared Use (red LED when hand is presented to lock) locks are ready for use. Go to page 6 for [Operating Instructions](#). If the lock's functionality is Assigned Use (green LED when hand is presented to lock), use the [Assign User Credentials](#) QR code below for instructions.

Shared Use additional information

Add Management Cards



Express Register Management Cards



Replace Programming and Management Cards



General additional information

Troubleshooting



Assigned Use additional information

Add Management Cards



Express Register Management Cards



Replace Programming and Management Cards



Assign User Credentials



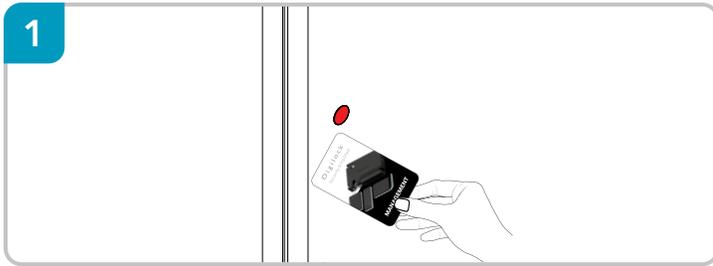
Assign User Digilock Mobile Access Credentials



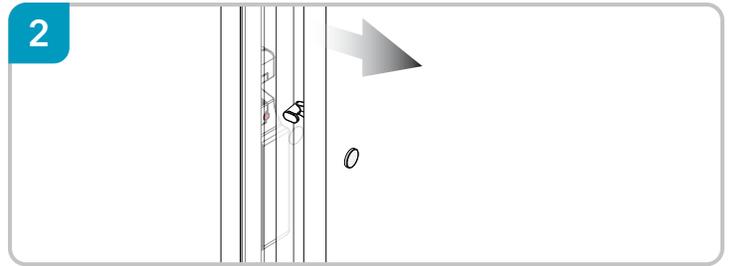
Express register Management Cards and User Credentials



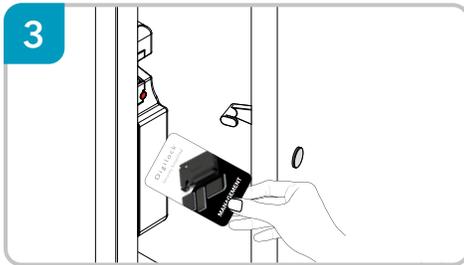
OVERRIDE AND CLEAR LOCKER USER WITH A MANAGEMENT CARD - SHARED USE ONLY



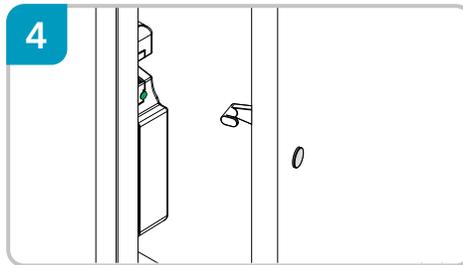
1 Present a valid Management Card to the lock.



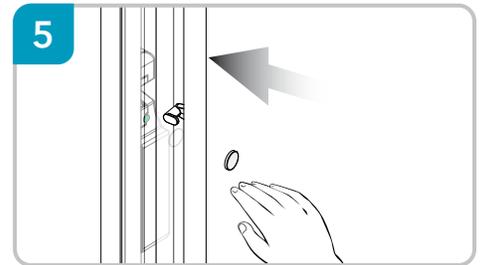
2 The door will disengage, and the LED will remain red.



3 If you want to clear the previous user's occupancy, while the door is open, present a valid Management Card to the lock.

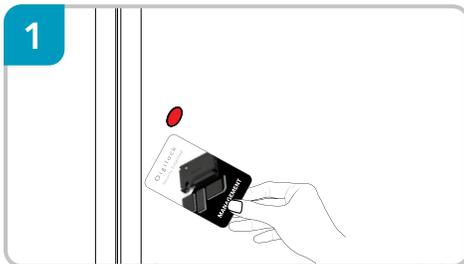


4 The LED will turn green.

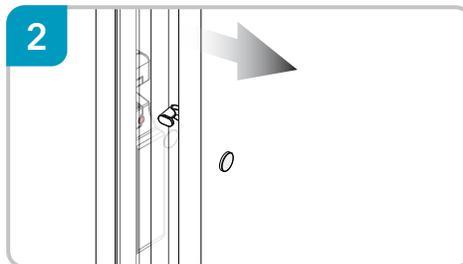


5 To secure, firmly push the door shut until it clicks into place. The LED will flash red then turn green to indicate that it is available.

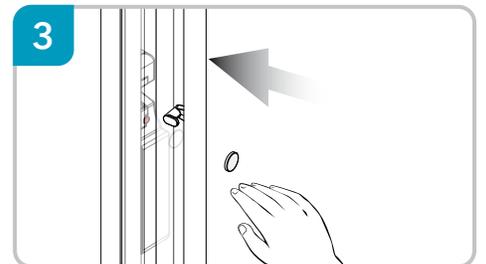
OVERRIDE AND RETAIN LOCKER USER WITH A MANAGEMENT CARD



1 Present a valid Management Card to the lock.



2 The door will disengage, and the LED will remain red.



3 If you want to keep the previous user's occupancy, firmly push the door shut until it clicks into place. The LED will remain red to indicate it is still occupied.

General additional information

Troubleshooting



Assigned Use additional information

Remove User Credentials



Assign User Credentials



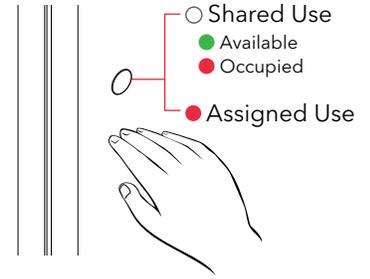
OPERATING INSTRUCTIONS

Placing your hand near the RFID reader will cause the LED to flash. Red indicates Shared Use, and green indicates Assigned Use.

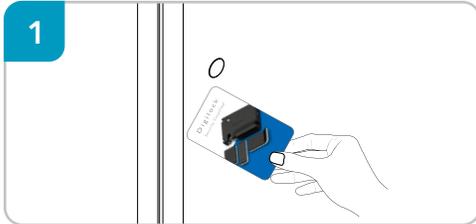
In Shared Use functionality, an available unit (green LED) can be occupied (red LED) by presenting any User Credential to the lock. Once unlocked with the same credential, the unit becomes available for the next user (green LED).

NOTE: While occupying a unit, if the door is not closed within 5 minutes, the LED will turn back to green (available state), and the credential will not be retained.

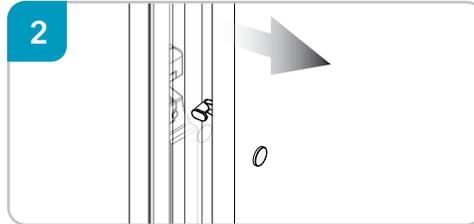
In Assigned Use functionality, the unit will always show as occupied with a red LED. It remains locked until an assigned user unlocks it with their User Credential.



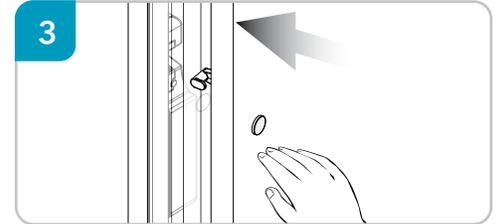
OPERATE WITH A USER CREDENTIAL - RFID



1 Present the User RFID Credential to the lock.



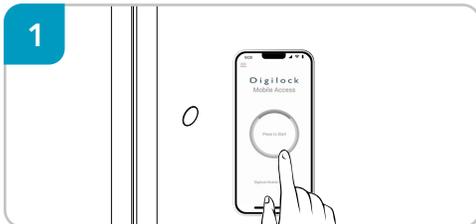
2 The door will disengage.



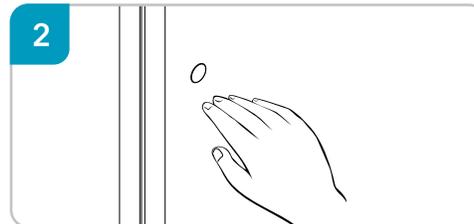
3 To secure, firmly push the door shut until it clicks into place.

If the lock does not recognize the User Credential, please see a Manager for assistance.

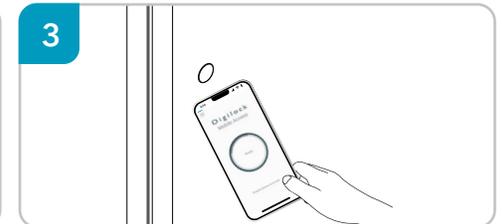
OPERATE WITH A USER CREDENTIAL - DIGILOCK MOBILE ACCESS



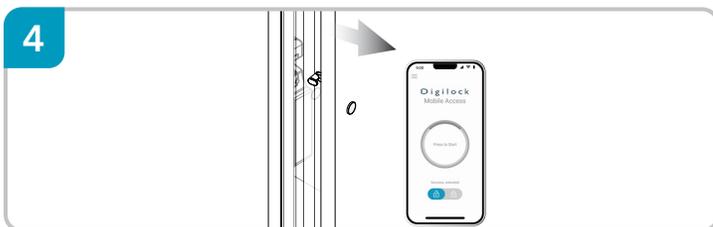
1 Tap the Press to Start button on the Digilock Mobile Access Credential.



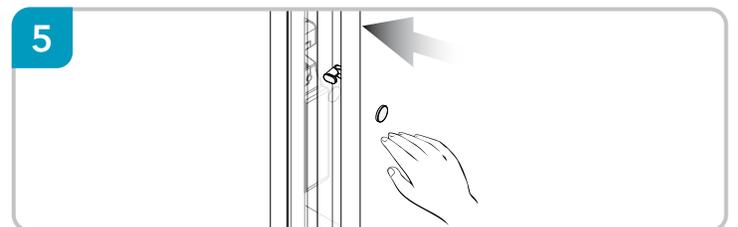
2 Present hand to lock, the LED will flash. Remove hand.



3 Present the User Digilock Mobile Access Credential to the lock.



4 The door will disengage, and the User Digilock Mobile Access Credential will show that it has successfully unlocked.



5 To secure, firmly push the door shut until it clicks into place.

If the lock does not recognize the User Digilock Mobile Access Credential, please see a Manager for assistance.

NOTE: A User Digilock Mobile Access Credential will only operate one lock at a time. If an available lock will not accept the credential, the same credential may already be occupying another lock. Use the [Reset Digilock Mobile Access Credentials](#) QR code below for instructions.

Additional information

Digilock Mobile Access App



Reset Digilock Mobile Access Credentials



Digilock[®]

CONTACT INFORMATION

Scan the QR code for support or visit:
digilock.com/contact/support

