

Work Injury Care Solutions

At EMC, we're here to help workers' compensation policyholders manage all aspects of the work injury process—from before the injury even happens to supporting injured employees as they return to work.

Our range of programs and resources are designed to help you streamline processes and keep costs low. Here's a closer look at how we support you:

24/7 injury support with EMC OnCall Nurse

Accidents happen, and when they do, quick response matters. EMC OnCall Nurse simplifies the work-injury process, making it easier for you to manage claims and cut costs.

- **Immediate access:** Registered nurses available around the clock to assess injuries and recommend care options (e.g., self-care, medical referral)
- **Simplified reporting:** State-specific first report of injury and triage reports are automatically sent to EMC Insurance by OnCall Nurse
- **Cost savings:** Faster reporting means lower costs and better claim outcomes

Return to Work Program

A Return to Work Program helps employees transition back to the workforce in adjusted roles or on a part-time basis when they are unable to resume their regular job. EMC's Return to Work Program can help ensure a smoother return while accommodating their recovery or medical restrictions.

- **Reduce costs:** Lower workers' comp expenses by minimizing lost time claims
- **Better communication:** Keep everyone on the same page for smoother outcomes
- **Maintain productivity:** Minimize disruption and turnover costs



Additional support

- **Select provider programs:** If OnCall Nurse is not an eligible service or a good fit, don't worry. We can help you formalize your work injury process by identifying clinics for work-injury care and customizing paperwork.
- **Post-offer prework screenings:** Hiring the right people can make all the difference. Resources are available to help ensure candidates can safely perform the physical demands of the job.
- **Wellness programs:** Keep your employees active and healthy. Implementing a wellness program can help reduce healthcare, disability, and sick leave in the workplace.
- **Substance free workplace:** Having a substance-free, safe, and healthy workplace is critical. We offer resources related to drug and alcohol testing, policy creation, training, compliance, and more.



We're here to support you

Have questions or need more information? Reach out to your independent insurance agent or EMC representative. You can also email us at WorkInjuryCareSolutions@emcins.com. We're here to make your work injury process easier and more effective—every step of the way.



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