



FormAssembly™

Accessibility Conformance Report

International Edition (Based on VPAT® Version 2.5Rev)

Name of Product/Version

FormAssembly 5.186.0

Report Date

July 14, 2026

Product Description

FormAssembly is a secure, cloud-based data collection platform. This report covers respondent-facing web forms and associated public pages (confirmation, save-and-resume, validation states) created with FormAssembly.

Contact Information

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Notes

June 2026 internal refresh (FormAssembly 5.186.0). WCAG 2.1 Level AA is the primary conformance target. WCAG 2.2 and EN 301 549 rows in this INT template are marked Not Applicable.

The scope of the answers provided in this accessibility conformance report is limited to Web Forms created with FormAssembly and their Associated Public Pages. FormAssembly does not

make any compliance statement for parts of the FormAssembly application intended for form creators, including the form builder and the form management features.

Evaluation Methods Used

Structured internal WCAG 2.1 Level AA review (June 2026), superseding the 2021 “general product knowledge” method:

- Representative sample of respondent forms (default and custom themes, multi-page workflows, rich field types, embed)
- Automated testing (axe DevTools, WCAG 2.1 AA)
- Manual keyboard and focus-order testing
- Reflow and text-spacing checks at 320px width
- VoiceOver spot-checks on selected forms
- Color contrast review on default and custom themes

Test environment: production-level environment; embed sample on external host.

Applicable Standards/Guidelines

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) · Level AA (Yes) · Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) · Level AA (Yes) · Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (No) · Level AA (No) · Level AAA (No) - <i>included in template; criteria marked Not Applicable; not evaluated</i>
Revised Section 508 standards (January 2017/2018)	Yes

EN 301 549 (V3.1.1 / V3.2.1)	No - <i>included in INT template; not evaluated; rows marked Not Applicable</i>
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Terms

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.

WCAG 2.x Report

Tables 1 and 2 document conformance for WCAG 2.0 and 2.1 (Level A and AA). WCAG 2.2 criteria in the INT template are listed separately and marked Not Applicable.

Table 1: Success Criteria, Level A

Notes: The product **partially supports** these standards. Four in-scope Level A criteria (**1.3.1, 2.1.1, 2.1.2, and 4.1.2**) are **Partially Supported** in limited scenarios; all other in-scope Level A criteria are **Supported** or **Not Applicable**. See remarks for detail.

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	FormAssembly generated content meets the standard. Images, icons, and logos on respondent forms support alternative text. User-generated content can be created to be compliant using platform tools.
1.2.1 Audio-only and Video-only	Not Applicable	FormAssembly does not create or deploy audio or video on respondent forms.

(Prerecorded) (Level A)		
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	FormAssembly does not create or deploy audio or video on respondent forms.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	FormAssembly does not create or deploy audio or video on respondent forms.
1.3.1 Info and Relationships (Level A)	Partially Supports	Headings, labels, and form structure are programmatically determinable. Matrix (Likert/grid) fields have structural markup defects (empty header cells) flagged by automated testing. Screen reader retest (2026) confirms row and column context is announced in practice.
1.3.2 Meaningful Sequence (Level A)	Supports	Reading and tab order match visual order on tested samples.
1.3.3 Sensory Characteristics (Level A)	Supports	Instructions do not rely solely on shape, size, visual location, orientation, or sound.
1.4.1 Use of Color (Level A)	Supports	Required and error states use text or other indicators in addition to color.
1.4.2 Audio Control (Level A)	Not Applicable	FormAssembly does not create or deploy audio or video on respondent forms.

2.1.1 Keyboard (Level A)	Partially Supports	All tested controls are operable by keyboard with the exception of the date picker calendar popup, which is not fully keyboard-operable. Users can enter dates as text in the date field as an equivalent alternative.
2.1.2 No Keyboard Trap (Level A)	Partially Supports	No permanent keyboard traps on tested forms. The date picker calendar popup may retain focus until the user tabs away from the field. Text entry in the date field remains available as an alternative.
2.1.4 Character Key Shortcuts (Level A)	Not Applicable	Single-character key shortcuts are not used on respondent forms.
2.2.1 Timing Adjustable (Level A)	Not Applicable	Respondent forms do not impose session timeouts requiring user action.
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	No moving, blinking, scrolling, or auto-updating information on tested forms.
2.3.1 Three Flashes or Below Threshold (Level A)	Not Applicable	No flashing content on tested forms.
2.4.1 Bypass Blocks (Level A)	Supports	Respondent forms may include an optional skip-to-form link. Embed scenarios depend on host page landmarks.
2.4.2 Page Titled (Level A)	Supports	Each page has a descriptive title element.

2.4.3 Focus Order (Level A)	Supports	Focus order is logical on tested samples (keyboard pass, 2026).
2.4.4 Link Purpose (In Context) (Level A)	Supports	Link purpose is determinable from link text or context. User-configured link text is the customer's responsibility.
2.5.1 Pointer Gestures (Level A)	Not Applicable	Multipoint or path-based gestures are not required.
2.5.2 Pointer Cancellation (Level A)	Not Applicable	No complex pointer cancellation scenarios on tested forms.
2.5.3 Label in Name (Level A)	Partially Supports	Platform defaults generally meet the criterion. Matrix (Likert/grid) fields may have structural markup defects (empty header cells) flagged by automated testing; VoiceOver retest (2026) confirms row and column context is announced in practice. User-configured custom labels remain the customer's responsibility.
2.5.4 Motion Actuation (Level A)	Not Applicable	Device motion is not used to operate respondent forms.
3.1.1 Language of Page (Level A)	Supports	The default language is specified with the lang attribute on the html element.
3.2.1 On Focus (Level A)	Supports	Focusing a field does not trigger unexpected context changes.

3.2.2 On Input (Level A)	Supports	Changing a field value does not auto-submit or change context without user expectation.
3.2.6 Consistent Help (Level A, 2.2 only)	Not Applicable	Not evaluated. Product assessed against WCAG 2.1 Level AA only.
3.3.1 Error Identification (Level A)	Supports	Errors are identified in text and associated with fields. Integration-specific error detail may be user-configured.
3.3.2 Labels or Instructions (Level A)	Supports	Labels and instructions are provided for inputs. Required fields are indicated.
3.3.7 Redundant Entry (Level A, 2.2 only)	Not Applicable	Not evaluated. Product assessed against WCAG 2.1 Level AA only.
4.1.1 Parsing (Level A)	Supports	No duplicate IDs or major parsing defects on tested samples. User-generated markup is the customer's responsibility.
4.1.2 Name, Role, Value (Level A)	Partially Supports	Standard fields, file upload, and date controls expose name, role, and state to assistive technologies on tested samples (2026). Matrix controls announce row/column context in practice; matrix table markup has structural defects flagged by automated testing.

Table 2: Success Criteria, Level AA

Notes: All in-scope Level AA criteria are **Supported** or **Not Applicable**.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	FormAssembly does not create or deploy live video on respondent forms.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	FormAssembly does not create or deploy video on respondent forms.
1.3.4 Orientation (Level AA)	Supports	Content does not restrict view to a single orientation. Tested in portrait and landscape (S4, 2026).
1.3.5 Identify Input Purpose (Level AA)	Supports	Input fields support appropriate autocomplete tokens where applicable. User-generated content can be configured to be compliant.
1.4.3 Contrast (Minimum) (Level AA)	Supports	FormAssembly default themes are designed to meet contrast requirements. Administrators with full Theme CSS access can adjust custom themes; custom theme tested (S4).
1.4.4 Resize Text (Level AA)	Supports	Text can be resized to 200% without loss of content or functionality (S1, 2026).
1.4.5 Images of Text (Level AA)	Supports	Images of text are avoided except where essential (e.g., logos). User-generated content is the customer's responsibility.

1.4.10 Reflow (Level AA)	Supports	Content reflows at 320px width without requiring two-dimensional scrolling (S2, S4, 2026).
1.4.11 Non-text Contrast (Level AA)	Supports	UI components and focus indicators in default themes meet non-text contrast requirements. Custom themes are adjustable via Theme CSS.
1.4.12 Text Spacing (Level AA)	Supports	No loss of content or functionality when WCAG text-spacing overrides are applied (S1, 2026).
1.4.13 Content on Hover or Focus (Level AA)	Supports	Additional content on hover or focus can be dismissed, hovered, and remains visible until dismissed.
2.4.5 Multiple Ways (Level AA)	Supports	Multi-page forms provide page navigation where enabled. Single-page forms do not require site-wide multiple ways.
2.4.6 Headings and Labels (Level AA)	Supports	Headings and labels describe topic or purpose.
2.4.7 Focus Visible (Level AA)	Supports	Keyboard focus indicator is visible on tested default and custom themes (2026).
2.4.11 Focus Not Obscured (Minimum) (Level AA, 2.2 only)	Not Applicable	Not evaluated. Product assessed against WCAG 2.1 Level AA only.

2.5.7 Dragging Movements (Level AA, 2.2 only)	Not Applicable	Not evaluated. Product assessed against WCAG 2.1 Level AA only.
2.5.8 Target Size (Minimum) (Level AA, 2.2 only)	Not Applicable	Not evaluated. Product assessed against WCAG 2.1 Level AA only.
3.1.2 Language of Parts (Level AA)	Supports	Passages in other languages can use lang where configured.
3.2.3 Consistent Navigation (Level AA)	Supports	Navigation mechanisms are consistent across pages of a multi-page form.
3.2.4 Consistent Identification (Level AA)	Supports	Components with the same functionality are identified consistently.
3.3.3 Error Suggestion (Level AA)	Supports	FormAssembly provides custom validation messages where format is known.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	Review and confirmation steps can be configured where applicable.
3.3.8 Accessible Authentication (Minimum) (Level AA, 2.2 only)	Not Applicable	Not evaluated. Product assessed against WCAG 2.1 Level AA only.

4.1.3 Status Messages (Level AA)	Not Applicable	Status messages are addressed through criteria 3.3.1, 3.3.2, and 4.1.2 on respondent forms.
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Table 3: Success Criteria, Level AAA

Notes: WCAG Level AAA was not evaluated in this refresh (WCAG 2.1 Level AA scope). WCAG 2.2-only AAA criteria in the template are marked Not Applicable.

Criteria	Conformance Level	Remarks and Explanations
2.4.12 Focus Not Obscured (Enhanced) (Level AAA, 2.2 only)	Not Applicable	Not evaluated. WCAG 2.2 AAA criterion; outside 2.1 AA scope.
2.4.13 Focus Appearance (Level AAA, 2.2 only)	Not Applicable	Not evaluated. WCAG 2.2 AAA criterion; outside 2.1 AA scope.
3.3.9 Accessible Authentication (Enhanced) (Level AAA, 2.2 only)	Not Applicable	Not evaluated. WCAG 2.2 AAA criterion; outside 2.1 AA scope.
<i>All other Level AAA criteria</i>	Not Evaluated	WCAG 2.1 Level AA evaluation; Level AAA criteria outside scope.

Note on 4.1.1 Parsing: Removed from WCAG 2.2. For WCAG 2.0/2.1 evaluation in this report, 4.1.1 remains Supports (see Table 1).

Revised Section 508 Report

Notes: Chapter 3 (Functional Performance Criteria): the product **partially supports** these standards. Remarks note known date picker and matrix limitations consistent with the WCAG

section. Chapters 4 (Hardware) and 5 (Software) are not applicable to respondent-facing web forms. Chapter 6 cross-references the WCAG section.

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Keyboard operability and assistive technology compatibility on tested samples support use without vision. Date picker calendar requires text entry as an alternative to keyboard-only calendar operation.
302.2 With Limited Vision	Supports	Contrast, resize, and reflow testing support use with limited vision, subject to custom theme configuration.
302.3 Without Perception of Color	Supports	Information is not conveyed by color alone.
302.4 Without Hearing	Not Applicable	No audio-only content on respondent forms.
302.5 With Limited Hearing	Not Applicable	No audio content on respondent forms.
302.6 Without Speech	Not Applicable	Speech is not required to use respondent forms.
302.7 With Limited Manipulation	Partially Supports	Keyboard access supports users with limited manipulation. Date picker calendar popup is not fully keyboard-operable; text entry in the date field is available.

302.8 With Limited Reach and Strength	Supports	Standard keyboard and pointer operation; no reach-specific barriers identified.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Labels, instructions, and error identification support comprehension; user-authored content varies by deployment.

Chapter 4: Hardware

Notes: Not evaluated - not applicable to respondent-facing web forms scope. All hardware criteria: **Not Applicable**.

Chapter 5: Software

Notes: Not evaluated - not applicable to respondent-facing web forms scope. Web conformance is addressed in the WCAG section. All standalone software criteria: **Not Applicable**.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
602.2 Accessibility and Compatibility Features	Not Applicable	-
602.3 Electronic Support Documentation	See WCAG section	Conformance for electronic support documentation is addressed in the WCAG 2.0 and 2.1 section of this report.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	-

603.2 Information on Accessibility and Compatibility Features	Not Applicable	-
603.3 Accommodation of Communication Needs	Not Applicable	-

EN 301 549 Report

Notes: Not applicable. EN 301 549 (EU) accessibility requirements are not evaluated in this report. U.S. Section 508 and WCAG 2.1 AA are the claimed standards for in-scope web forms.

All EN 301 549 clauses in the INT template (Clauses 4–13) are marked **Not Applicable** with the standard remark above.

Legal Disclaimer

The scope of the answers provided in this accessibility conformance report is limited to Web Forms created with FormAssembly and their Associated Public Pages.

FormAssembly does not make any compliance statement for parts of the FormAssembly application intended for form creators, including the form builder and the form management features.

The following definitions apply to this statement:

Web Forms. Any form created via the FormAssembly application and displayed to web users over an internet connection.

Associated Public Pages. Any web page served by the FormAssembly application that can be accessed through the course of a web user filling out and submitting a form (for instance, the submission confirmation page).