

# HELIOS®

## THREE-YEAR LIMITED

### WARRANTY STATEMENT

This limited warranty is provided by Helios®, a division of Metra Electronics Corporation for the surge suppression device identified by the purchaser's registration as indicated below, and there are no other warranties, expressed or implied, except as required by law, including warranties of merchantability and fitness for a specific purpose, however all such implied warranties, if any, are limited to the duration of this specific limited product warranty. Some states/countries do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

Helios/Metra shall not be liable, under any circumstances, for incidental, indirect, special, consequential or multiple damages as a result of the sale or use of this surge suppressor. Some states/countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

### WARRANTY DURATION

This is a limited warranty, subject to the conditions, limitations and exclusions identified herein. Helios warrants to the original purchaser of this Helios surge suppressor for a period of three years from the date of purchase, that the surge suppressor shall be free of defects in design, material and workmanship, and Helios will repair or replace, at its option, any defective unit.

Caution: Some Helios surge suppressors have LED indicators that show their surge protection status. An illuminated LED indicates that the unit is providing surge protection. Due to the frequency and severity of electrical storms in some areas of the country, the consumer should visually check the indicators periodically to make sure that cumulative surges have not overwhelmed the unit's protection capabilities.

### WARRANTY CONDITIONS

1. Proof of purchase is required (i.e. the sales receipt or other proof of payment)
2. Damage caused by accidents, abuse, misuse or modification of the surge suppressor will render this warranty null and void.
3. Transient Voltage Surge Suppression devices using MOV (Metal Oxide Varistor) technology are designed to sacrifice themselves in order to protect the connected equipment. The proper functioning of this surge suppressor during a catastrophic surge event like lightning may result in the depletion of the units protection capabilities. This is not a defect in design, material or workmanship. Therefore, if the unit is known to have been active during lightning strikes over a period of time, the unit may no longer perform to its full capacity. It is designed for infrequent surges. If there are multiple storms or catastrophic events such as a hurricane, tornado, etc., and the consumer has warning of the impending event, all electrical equipment and connections that generate any flow of electricity should be disconnected for the safety of the home, the consumer and the products.

Please contact the Helios Customer Service Department at 386-255-0234 if you have any questions regarding the product warranty.



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Valid in the United States and Canada

