

**Guarantee Period: 10 Years**

Verduren guarantees that the product will be free from any manufacturing defects, that it will be appropriate for the use area applications listed in our product information sheet and that it will provide a minimum of 10 years serviceable life in normal commercial wear and tear circumstances.

This guarantee is only valid if the product is installed by a Verduren certified installer, the installation is carried out in accordance with the recommendations detailed in the Verduren installation instructions. The installed floor must be maintained in accordance with and using products recommended by Verduren and all reasonable precautions must have been taken to eliminate the presence of dirt through dirt barrier systems e.g. entrance matting, furniture pads, etc. Additionally the surface should be inspected on an annual basis to assess performance and address any onsite issues prior to failure.

In case of a complaint, prior to commencing renovation of the sealer finish, Verduren reserves the right to visit the installation to investigate the cause of the problem. If Verduren agrees that the product is at fault, they will arrange for a Verduren certified installer, who will then carry out the necessary work. The renovation will cover the immediate affected area and the adjacent area up to the nearest practical or natural break i.e. doorway or change of use area.

Verduren will not accept or be liable for any liquidated damages or other costs not included in the aforementioned statements. This guarantee does not affect the individual statutory rights with regard to both the product and services supplied. This guarantee is non-transferable. Proof of purchase will be required for any claim. The end user of the floor is obliged to claim any damage to the finish as soon as it occurs.

In providing this guarantee at no extra cost to the end user, Verduren reserve the right to offer an equal product should a direct replacement no longer be available. This guarantee does not cover defects arising from excessive moisture, chemical reaction, corrosion, extremes in temperature, abuse/physical damage, and abnormal usage above which the product is specified. Damage caused by failure to use proper floor protectors, glides and wheels is outside the scope of this guarantee.