



Care and Maintenance Instructions

Preventive Measures

In the entrance area it is necessary to establish clean-walking zones, in which sufficiently large and effective floor entry mats must be laid, which must also be regularly cleaned or exchanged. This prevents a great deal of dirt from being walked into the building and reduces the mechanical wear on the floor.

Chairs or furniture with defective or missing or improper protectors, as well as unsuitable castors destroy not only the surface protection but also the floor covering itself and are therefore to be avoided. We urgently recommend fitting suitable hard surface gliders/protectors (these type protectors will always be soft not hard. Castors should always be of rubber or urethane construction). FAILURE to use proper protectors will void any and all warranties

In areas of high specific loads, we recommend providing additional suitable protection, e.g. we recommend polycarbonate mats under hand disinfectant dispensers and tires, except in the instance of Marknomor WearLayers

Daily Cleaning

- Removal of dust: remove loose dirt and dust using a slightly damp microfiber mop
- **Manual wet cleaning or by machine**
For the removal of sticky stains, dilute the recommended cleaner as specified and clean the floor as follows: wet cleaning process with a suitable mop (e.g. Professional Microfiber Mop System) or using a cleaning machine (e.g. Autoscrubber). Areas which have to undergo regular disinfectant cleaning must be treated with a concentrated disinfectant, mixed and used properly according to labeled instructions

Recommended

- Cleaners: Verduren Cleaner
- Recommended dilution: 1:200 for mop or 1:400 for auto scrubbers
- Machine Cleaning/interim cleaning
 - If sticky stains cannot be removed by manual mopping, we recommend carrying out machine cleaning with the recommended cleaner, diluted with water in a ratio corresponding to the degree of soiling, using a scrubbing/cleaning machine, or monodisc-machine and red superpad. This process is also suitable for interim cleaning at regular intervals.

Removing stains, heel marks & scratches

Stubborn stains and rubber heel marks, which cannot be removed during day-to-day maintenance, can be eliminated by using our recommended product with a cloth or scratch-free pad. Subsequently mop the floor with clear water. Remove stains as speedily as possible, as certain kinds of stain migrate into the floor over time and can then only be removed with difficulty or incompletely.

Recommended Products:

Verduren Cleaner, concentrated

Deep Cleaning: Deep cleaning of the floor covering is deemed necessary: in order to remove stubborn stains and residues which cannot be removed by day-to-day maintenance cleaning. For this purpose mop the floor with Clean & Strip in the recommended dilution and, after allowing it to soak in for the stipulated time, use the recommended tools, appliances and pads to scrub the area.

Recommended Cleaners:

- Verduren Clean & Strip, diluted 1:5 with water
- Soak-in time: 10 – 15 minutes
- Recommended Pad: Red Superpad, red gritbrush or scrubbing brush

Recommended Appliances:

- Mono-disc machine
- Neutralisation

Take Wet/Dry Vacuum-cleaner and subsequently neutralize the floor with clear, if possible warm water, until all residues of dirt and old cleaning products have been completely removed (when the mopping water no longer foams!) up the dirty solution completely with an absorbing wide mop, or a water-suction vacuum-cleaner.

Important Notes

The maintenance system presented assumes that the floor covering has been laid in a professional way, with tightly closed seam areas. Cleaning measures involving large amounts of water should be avoided as much as possible. Similarly, pools and standing wetness should not be allowed to form on the surface. If necessary the influence of moisture on the seam areas and glued joints of adjoining panels can be minimized by spraying the cleaning solution with a pressure-pump sprayer, applied evenly onto the floor.

Staining products (e.g. Hair dyes, disinfection agents) as well as softeners (e.g. coming from rubber, plastic) might lead to an irreversible discoloration of the surface. Avoid contact.

But principally our advice for all kinds of floors and wearlayers is to protect areas with moving chairs with suitable padded mats – in commercial as well as private areas.

- Carpets should not be laid on the sealed surface until after about 7 days hardening. Furniture and other furnishings should be carefully moved back into the room.
- The sealed area should not be mopped wet in the first 3 days afterwards.
- Adhesive tapes (e.g. for taping down covers of other manual work, or painters) should not be used. Use only suitable adhesive tapes (e.g. Yellow Frog Tape). Unsuitable adhesive tapes or improper use can lead to wearlayer damage.

Please also pay attention to the Product Information Sheets of the above-mentioned products!

These cleaning and care instructions contain the general recommendations, coordinated with the floor manufacturers, for the maintenance of the floor, taking into account the requirements relating to specific buildings at installation. Without precise knowledge of the floor manufacturer, or of the quality of the laid floor, however, these cleaning and care instructions are supplied with no liability. If you have any further questions about the right cleaning and care of resilient floors, or if you are interested in cleaning instructions for other floor coverings, please seek advice on technical applications.